

Our company is totally committed to providing services and products that meet or exceed the Companies, Shareholders and Client's expectations and needs every time.

Quality management is a deeply held value and our commitment includes maintaining and continuously improving our Quality Management System, which satisfies the requirements of ISO 9001 and API Q1 (latest revisions).

The company provides services and products to the hydrocarbon extraction industry, including, but not limited to:

- Management of Hydraulic Workover, Snubbing, Drilling, Well Control, Wireline and Pumping Services.
- Personnel Services (Hydraulic Workover, Snubbing, Drilling, Well Control, Wireline and Pumping).
- Equipment Manufacture and Design, Fabrication, Refurbishment and Maintenance.
- Project Management, Equipment Rental, Sales and Procurement.

Success of the company will be realized by providing products and services while operating as one team under one common culture ... committed to providing our customers with quality excellence.

Senior members of the company's management team are responsible for providing the overall framework of the management system within which:

- The business processes we use to deliver high quality services are defined.
- Objectives for improving the quality of our products / services are set, implemented and monitored for continual improvement.
- Customer feedback is obtained and used to ensure that the quality of our services meets contractual requirements and exceed customer expectations.
- Employees have necessary training and competencies, are given responsibility for the successful operation of business processes, and are made aware of their responsibility.
- The need for corrective, preventive and improvement action is identified and necessary actions taken.
- The performances of subcontractors and suppliers / vendors is monitored and controlled.
- There are methods identified for the monitoring, auditing, review and improvement of the management system to ensure its ongoing suitability for our business needs.
- Documents and records necessary for the effective functioning of the management system are maintained.

In turn, company employees and all directly contracted staff, sub-contractor staff and consultants are responsible for:

- Understanding and complying with policies, management systems and procedures.
- Seeking clarification of unclear instructions, plans and procedures.

By these actions and with the full cooperation of all personnel, we will continue to set the expectation of being a global leader in Quality performance.

Original signed

Chris Baker
General Manager
17th July 2019

Original signed

Mat Skeen
Operations Manager
17th July 2019

